

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

P.O. Box 690, Jefferson City, Mo. 65102-0690

RE: Examination Report of Farmers Mutual Insurance Company of Ste. Genevieve County for the period ended December 31, 2011

<u>ORDER</u>

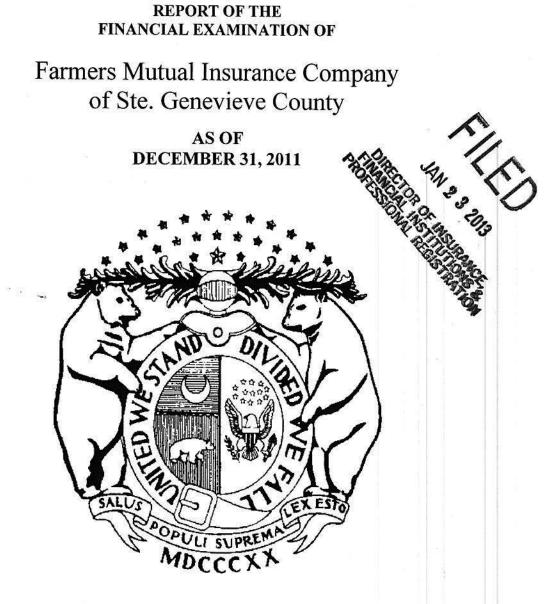
After full consideration and review of the report of the financial examination of Farmers Mutual Insurance Company of Ste. Genevieve County for the period ended December 31, 2011, together with any written submissions or rebuttals and any relevant portions of the examiner's workpapers, I, John M. Huff, Director, Missouri Department of Insurance, Financial Institutions and Professional Registration pursuant to section 380.061, RSMo [if Part I], or 380.491, RSMo [if Part II], adopt such report. After my consideration and review of such report are incorporated by reference and deemed to be my findings and conclusions to accompany this order.

Based on such findings and conclusions, I hereby ORDER Farmers Mutual Insurance Company of Ste. Genevieve County to take the following action or actions, which I consider necessary to cure any violation of law, regulation or prior order of the Director revealed in such report: (1) implement, and verify compliance with, each item mentioned in the General Comments and/or Recommendations, if any, section of such report; (2) account for its financial condition and affairs in a manner consistent with the Director's findings and conclusions; and (3) submit a signed copy of the minutes of the meeting which reflect a corporate resolution to the effect the Examination Report has been reviewed and accepted.

So ordered, signed and official seal affixed this 23rd day of January 2013.



John M. Huff, Director Department of Insurance, Financial Institutions and Professional Registration



STATE OF MISSOURI

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

JEFFERSON CITY, MISSOURI

| TABLE OF CONTENTS | | | |
|--|------------------|--|--|
| Subject | Page | | |
| SALUTATION | 1 | | |
| SCOPE OF EXAMINATION: | | | |
| Period Covered | 1 | | |
| Procedures | . 1 | | |
| Comments - Previous Examination Report | 2 | | |
| HISTORY: | | | |
| General | 2 | | |
| Management | 2 2 3 4 | | |
| Conflict of Interest | 3 | | |
| Corporate Records | 4 | | |
| FIDELITY BOND AND OTHER INSURANCE | 4 | | |
| EMPLOYEE BENEFITS | 5 | | |
| INSURANCE PRODUCTS AND RELATED PRACTICES: | | | |
| Territory and Plan of Operation | 5 | | |
| Policy Forms & Underwriting | 5 | | |
| GROWTH AND LOSS EXPERIENCE OF THE COMPANY | 5 | | |
| REINSURANCE: | | | |
| General | 6 | | |
| Assumed | 6 | | |
| Ceded | 6 | | |
| ACCOUNTS AND RECORDS | 7 | | |
| FINANCIAL STATEMENTS: | | | |
| Analysis of Assets | 8 | | |
| Liabilities, Surplus and Other Funds | 8 | | |
| Statement of Income | 9 | | |
| Capital and Surplus Account | 9 | | |
| NOTES TO THE FINANCIAL STATEMENTS | 10 | | |
| EXAMINATION CHANGES | 10 | | |
| SUMMARY OF RECOMMENDATIONS | 10 | | |
| SUBSEQUENT EVENTS | 10 | | |
| ACKNOWLEDGMENT, VERIFICATION AND SUPERVISION | 11 | | |
| | | | |

November 8, 2012 Ste. Genevieve, Missouri

Honorable John M. Huff, Director Missouri Department of Insurance, Financial Institutions and Professional Registration 301 West High Street, Room 530 Jefferson City, Missouri 65101

Sir:

In accordance with your examination warrant, a full-scope examination has been made of the records, affairs and financial condition of

Farmers Mutual Insurance Company of Ste. Genevieve County

hereinafter referred to as such, or as the "Company". The Company's home office and principal place of business is located at 395 Ste. Genevieve Drive, Ste. Genevieve, Mo. 63670; telephone number (573)883-3520. This examination began November 5, 2012, and concluded on November 7, 2012, and is respectfully submitted.

SCOPE OF EXAMINATION

Period Covered

The prior full-scope examination was made as of December 31, 2006, and was conducted by an examiner from the State of Missouri. The current full-scope examination covers the period from January 1, 2007 through December 31, 2011, and was conducted by an examiner from the Missouri Department of Insurance, Financial Institutions and Professional Registration.

This examination also included material transactions and/or events occurring subsequent to the examination date, which are noted in this report.

Procedures

This examination was conducted using the guidelines set forth by the National Association of Insurance Commissioners (NAIC), except where practices, procedures and applicable regulations of the DIFP and statutes of the State of Missouri prevailed.

Comments-Previous Examination Report

Below is a summary of the General Comments and/or Recommendations included in the previous examination report and the current status of each.

1. **Comment:** Signed conflict of interest statements have not been obtained annually from all directors. The Company should ensure that conflict of interest statements are prepared each year by every director.

Company Response: Conflict of interest statements will be signed annually by all board members.

Current Finding: Conflict of interest statements were signed by all board members for each year in the examination period.

 Comment: The Company has a fidelity bond totaling \$40,000 from Western Surety Company. This falls short of the \$50,000 minimum amount of coverage recommended by the National Association of Insurance Commissioners (NAIC) for a company of this size and complexity. The Company should increase its fidelity bond coverage to at least \$50,000.

Company Response: The fidelity bond has been increased to \$50,000.

Current Finding: The Company's current fidelity bond of \$50,000 from Western Surety Company meets the minimum amount recommended by the NAIC.

HISTORY

General

The Company was organized February 16, 1890 as The Farmers Mutual Fire Insurance Company of Ste. Genevieve County. The Company changed its name to Farmers Mutual Insurance Company of Ste. Genevieve County in May 1985.

Management

The Company is managed by a board of seven directors, serving staggered, three-year terms. Directors are elected at annual membership meetings held on the second Thursday of every March. Special meetings of the members may be called by the Board of Directors or upon petition of one-fourth of the members. The board meets quarterly. Directors receive \$100 per meeting plus mileage. All directors are also policyholders.

The Board consisted of the following members as of December 31, 2011:

| Name / Address | Occupation | Term |
|--|-------------------------------|-----------|
| John Adams 13503 New Church Road Ste. Genevieve, MO 63670 | Agent and MFA Employee | 2012-2015 |
| Robert Arnold 11510 State Route M Ste. Genevieve, MO 63670 | Retired Masonry Company Owner | 2011-2014 |
| Catherine Coffman 21764 State Route N St. Mary, MO 63673 | Agent | 2012-2015 |
| Milton Donze 23635 Donze Lake Road St. Mary, MO 63673 | Agent | 2010-2013 |
| John Flieg 11070 State Route A Ste. Genevieve, MO 63673 | Agent | 2011-2014 |
| Kim Fischer 19157 Eisenbeis Bottom Road Ste. Genevieve, MO 63670 | Secretary/Treasurer/Manager | 2010-2013 |
| Mariana Huck 10600 Roth Quarry Road Ste. Genevieve, MO 63670 | Office Assistant | 2012-2015 |

The Board of Directors appoints for a term of one year, the officers of the Company. The officers of the Company serving at December 31, 2011 were as follows:

| John Flieg | President |
|-------------------|---------------------|
| Catherine Coffman | Vice President |
| Kim Fischer | Secretary/Treasurer |

Conflict of Interest

Signed conflict of interest statements are obtained annually from all officers and directors. No potential material conflicts were disclosed during the examination period.

Corporate Records

The Articles of Incorporation, Bylaws, and minutes from the annual member meetings and Board of Directors meetings were reviewed. The Company is following the guidelines established in the Articles of Incorporation and Bylaws. The Articles of Incorporation were amended in March 2011 reflect a change in the date of the Annual Membership Meeting from the second Saturday in March to the second Thursday in March. The amendment to the Articles of Incorporation was properly filed with the Missouri Secretary of State.

Board meeting minutes indicated that the Board is adequately informed regarding the Company's operations. Attendance at the Board and annual meetings appeared satisfactory. The Board formally acknowledged the previous examination report during its September 14, 2007 meeting.

FIDELITY BOND AND OTHER INSURANCE

The Company has fidelity bond coverage providing a liability limit of \$50,000 from Western Surety Company. This coverage meets the minimum amount recommended in the NAIC Financial Examiners Handbook for the Company's level of exposure.

The Company carries directors' and officers' liability coverage through MAMIC Mutual Insurance Company with an aggregate limit of liability of \$1 million.

Each of the Company's agents carries Errors and Omissions Liability insurance with a minimum limit of liability of \$1 million. The Company purchases the coverage for the agents.

The Company has property and liability insurance coverage for its office building through Grinnell Mutual Reinsurance Company. The property coverage has limits of liability of \$157,931 on the office building and \$30,000 on business personal property and includes earthquake coverage. The liability coverage has limits of \$500,000 per occurrence and \$1 million aggregate.

The Company has a workers compensation and employers liability policy with Missouri Employers Mutual Insurance Company. The workers compensation insurance applies to the workers compensation laws of the state of Missouri. The employers liability insurance has a limit of liability for bodily injury by accident of \$100,000 each accident and bodily injury by disease of \$100,000 per employee and a policy limit of \$500,000.

The Company's insurance coverage appears adequate.

EMPLOYEE BENEFITS

The Company currently has two part-time employees, the Secretary/Treasurer/Manager and an Office Assistant. In addition, the Company President performs various duties as needed. Employees receive paid holidays and personal days and are eligible for participation in an IRA plan with a company match after one year of service.

INSURANCE PRODUCTS AND RELATED PRACTICES

Territory and Plan of Operations

The Company has a Certificate of Authority dated March 25, 2002 and is operating under Sections 380.201 through 380.601 RSMo (Extended Missouri Mutual Companies). The Company is authorized to write fire, windstorm and liability coverage in all Missouri counties. The majority of the Company's business is concentrated in Ste. Genevieve and surrounding counties. Insurance is provided on an assessable basis. Advertising is done through the local newspaper, at various community activities and giveaways of promotional items.

Policy Forms and Underwriting Practices

The Company writes continuous policies. The Company uses policy forms supplied by the American Association of Insurance Services and from its reinsurer, Grinnell Mutual. Insurance products are sold by six captive agents who receive a 12% commission on all new and renewal business.

Onsite inspections are performed by the agents upon policy issuance and every three years thereafter. Claims adjusting is also performed by the agents.

GROWTH AND LOSS EXPERIENCE OF THE COMPANY

| | Admitted Assets | Liabilities | Gross Premiums | Gross Losses | Investment Income | Underwriting Income | Net Income |
|------|--------------------|-------------|-------------------|-----------------|----------------------|------------------------|---------------|
| 2011 | \$2,522,015 | \$ 16,136 | \$ 838,069 | \$ 142,271 | \$ 49,550 | \$ 109,078 | \$159,353 |
| 2010 | 2,370,806 | 30,923 | 774,144 | 444,166 | 56,884 | 102,463 | 155,482 |
| 2009 | 2,209,657 | 20,825 | 759,409 | 479,405 | 71,590 | (13,813) | 49,386 |
| 2008 | 2,150,227 | 22,462 | 722,696 | 376,523 | 79,369 | 78,049 | 145,086 |
| 2007 | 2,059,838 | 64,190 | 703,347 | 196,569 | 134,689 | 111,204 | 244,297 |

At year-end 2011, there were 1,227 policies in-force.

REINSURANCE

General

The Company's reinsurance premium activity on a direct-written, assumed and ceded basis for the period under examination is shown below:

| | 2007 | 2008 | 2009 | 2010 | 2011 |
|---------|-------------------|------------|------------|------------|------------|
| Direct | \$ 703,347 | \$ 722,696 | \$ 759,409 | \$ 774,144 | \$ 838,069 |
| Assumed | 0 | 0 | 0 | 0 | 0 |
| Ceded | (231,326) | (243, 583) | (256, 125) | (290,873) | (343,611) |
| Net | <u>\$ 472,021</u> | \$ 479,113 | \$ 503,284 | \$ 483,271 | \$ 494,458 |

Assumed

None.

Ceded

The Company has a reinsurance agreement with Grinnell Mutual Reinsurance Company (the reinsurer). The following coverage is provided under this agreement.

First Occurrence of Loss Excess

The Company retains \$37,500 per occurrence and the reinsurer's limit is also \$37,500 per occurrence.

Individual Occurrence of Loss Excess

The Company retains \$75,000 per occurrence. The reinsurer covers 100% of losses above the retention.

Aggregate Excess

This provides unlimited aggregate excess coverage above an attachment point that is calculated yearly. The attachment point for the 2011 contract year was \$264,414.

The premium for the First Occurrence of Loss Excess, Individual Occurrence of Loss Excess and Aggregate Excess coverage is charged at a monthly rate based on the adjusted gross fire and wind risk in force per \$1,000 at the end of each month during the contract year.

Facultative Reinsurance

The Company has the option to cede all or part of each specific risk to the reinsurer by means of facultative reinsurance. Rates are determined by the reinsurer on a case-by-case basis, and the reinsurer determines which risks are acceptable for facultative coverage.

Earthquake Reinsurance

Under this section the Company cedes all earthquake premiums to the reinsurer, who in turn is responsible for all earthquake losses. The ceding commission is built into the premium formula.

Liability Reinsurance

Under this section the Company cedes all liability premiums to the reinsurer, who in turn pays all liability losses. The Company receives a ceding commission equal to 20% of the subject net written premiums.

The Company's reinsurance program appears to be adequate and complies with Missouri Regulation 20 CSR 200-12.030.

ACCOUNTS AND RECORDS

The Company's accounting records are maintained on a cash basis. Policyholder and financial records are maintained on the MIPS (Mutual Insurance Processing System) software package from Rural Computer Consultants, Inc. The CPA firm of Van de Ven, LLC prepares financial statements and tax returns and compiles the Company's Annual Statement.

FINANCIAL STATEMENTS

The following financial statements, with supporting exhibits, present the financial condition of the Company for the period ending December 31, 2011, and the results of operations for the year then ended. Any examination adjustments to the amounts reported in the Annual Statement and/or comments regarding such are made in the "Notes to the Financial Statements," which follow the Financial Statements. (The failure of any column of numbers to add to its respective total is due to rounding or truncation.)

There may have been differences found in the course of this examination, which are not shown in the "Notes to the Financial Statements." These differences were determined to be immaterial, concerning their effect on the financial statements. Therefore, they were communicated to the Company and noted in the workpapers for each individual annual statement item.

ANALYSIS OF ASSETS December 31, 2011

| Bonds | \$ 558,620 |
|--------------------------------|-------------|
| Stocks | 700 |
| Mutual Funds | 193,490 |
| Real Estate | 119,637 |
| Cash on Deposit | 1,638,018 |
| Computer Equipment | 812 |
| Federal Income Tax Recoverable | 2,585 |
| Interest Due and Accrued | 6,957 |
| Prepaid Expenses | 1,196 |
| | |
| Total Assets | \$2,522,015 |

=======

LIABILITIES, SURPLUS AND OTHER FUNDS December 31, 2011

| Unpaid Losses | \$ 11,300 |
|-------------------------------|-------------|
| Payroll Tax Payable | 730 |
| Accounts Payable | 4,106 |
| Total Liabilities | \$ 16,136 |
| Guaranty Fund | \$ 150,000 |
| Other Surplus | 2,355,879 |
| Tatal Sumlar | |
| Total Surplus | 2,505,879 |
| Total Liabilities and Surplus | \$2,522,015 |
| | |

STATEMENT OF INCOME For the Year Ending December 31, 2011

| Net Premiums Earned | \$ | 494,458 |
|--|-----------|-----------|
| Other Insurance Income | | 27,621 |
| Net Losses & Loss Adjustment Expenses Incurred | | (150,512) |
| Other Underwriting Expenses Incurred | (262,489) | |
| | | |
| Net Underwriting Income (Loss) | \$ | 109,078 |
| Investment Income | \$ | 49,550 |
| Other Income | | 5,340 |
| | | |
| Gross Profit (Loss) | \$ | 163,968 |
| Federal Income Tax | | 4,615 |
| | | |
| Net Income (Loss) | \$ | 159,353 |
| | = | ======= |

CAPITAL AND SURPLUS ACCOUNT December 31, 2011

| Policyholders' Surplus, December 31, 2010 | \$ 2,339,883 |
|---|--------------|
| Net Income (Loss) | 159,353 |
| Market Adjustment on Stocks Held | 6,643 |
| | |
| Policyholders' Surplus, December 31, 2011 | \$ 2,505,879 |
| | |

NOTES TO THE FINANCIAL STATEMENTS

None.

EXAMINATION CHANGES

None.

SUMMARY OF RECOMMENDATIONS

None.

SUBSEQUENT EVENTS

None.

ACKNOWLEDGMENT

The assistance and cooperation extended by the employees of Farmers Mutual Insurance Company of Ste. Genevieve County during the course of this examination is hereby acknowledged and appreciated.

VERIFICATION

State of Missouri)) ss County of Cole)

I, John M. Boczkiewicz on my oath swear that to the best of my knowledge and belief the above examination report is true and accurate and is comprised of only the facts appearing upon the books, records or other documents of the company, its agents or other persons examined or as ascertained from the testimony of its officers or agents or other persons examined concerning its affairs and such conclusions and recommendations as the examiners find reasonably warranted from the facts.

John M. Boczkiewicz, CPA, CFE Financial Examiner Missouri DIFP

Sworn to and subscribed before me this day of 1 2012.

My commission expires:

Notary Public

SUPERVISION

The examination process has been monitored and supervised by the undersigned. The examination report and supporting workpapers have been reviewed and approved. Compliance with NAIC procedures and guidelines as contained in the Financial Condition Examiners Handbook has been confirmed.

ANDREA V. MOFFATT Notary Public - Notary Seal State of Missouri Commissioned for St. Louis County My Commission Expires: May 11, 2016 Commission Number: 12552590

Michael Shadowens, CFE Audit Manager-St. Louis Missouri DIFP